

What's lurking beneath YOUR waterline?

Discovering your blind spots



NERC Human Performance
Conference

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March 30, 2016

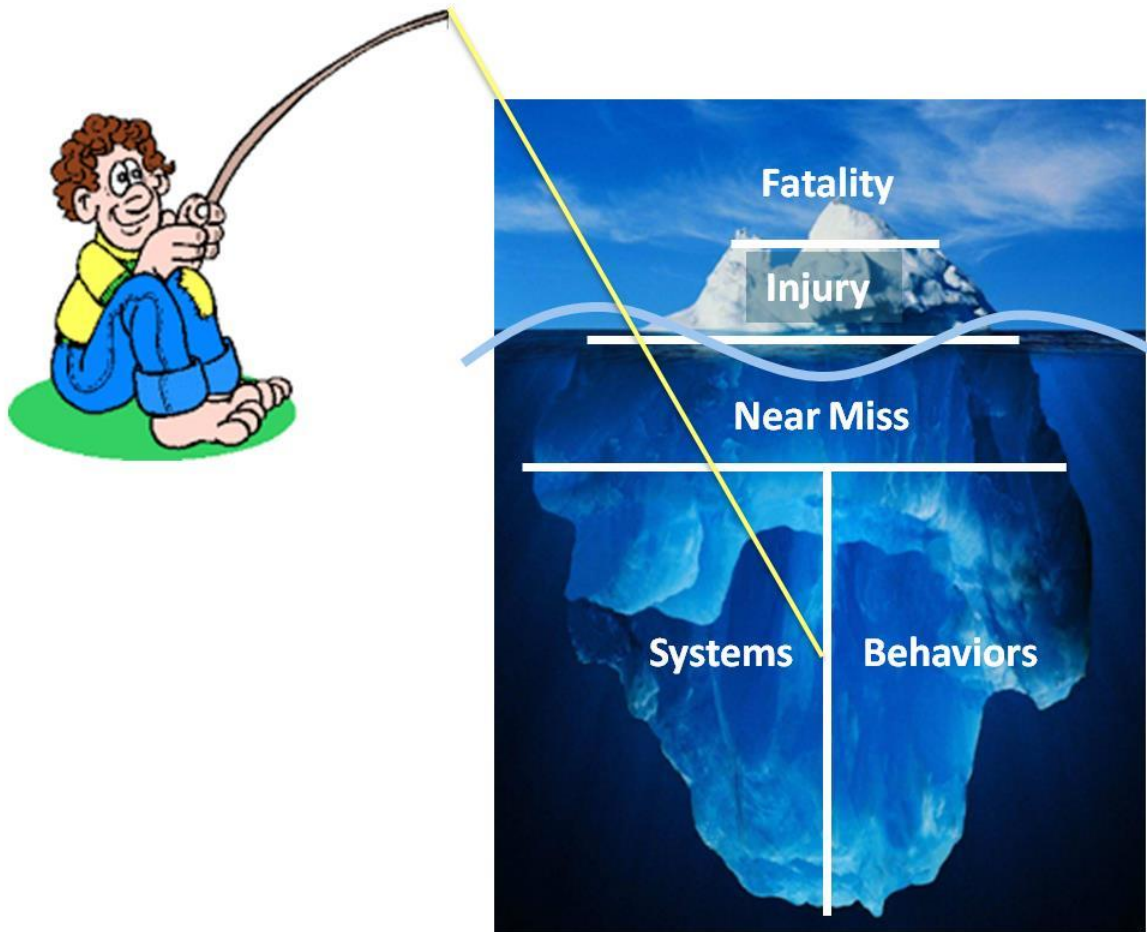
*Includes ST-PRA methodology
pioneered by Outcome Engenuity*

TEAM 
SIFT
Serious Injury & Fatality Prevention Team

BGE

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It's what's *beneath* the water line that will bite you



What we can see...yesterday's events

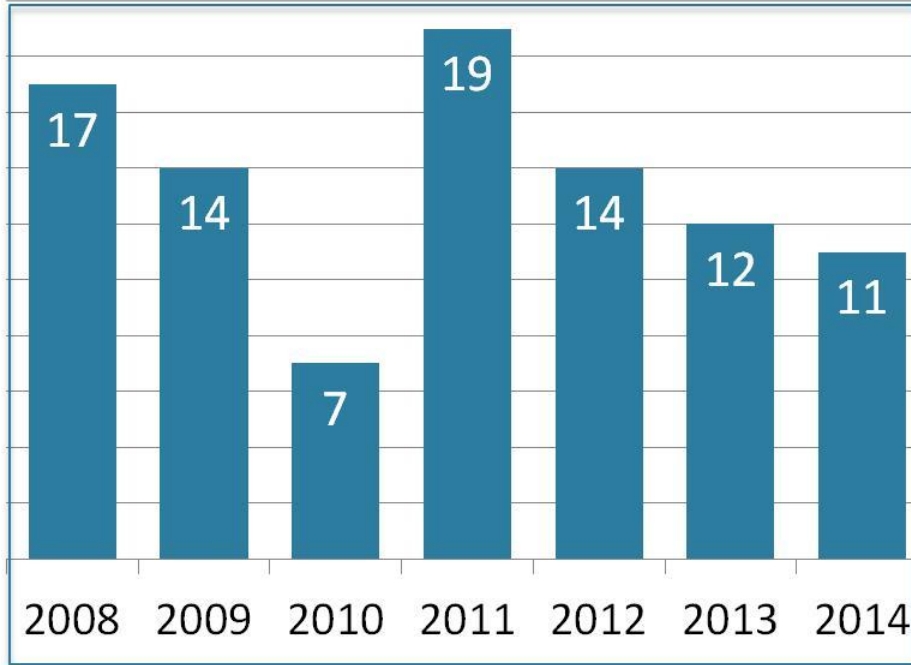
What we can't see...tomorrow's events

ST-PRA* risk modeling uncovers the real risk drivers

- Predicts how failures can occur
- Shows how systems and behaviors are interconnected
- Leverages field employee input
- Assigns probabilities so we can quantify the risk
- Points to the primary risk drivers
- Helps us evaluate what's changeable
- Helps us develop interventions that actually reduce the risk



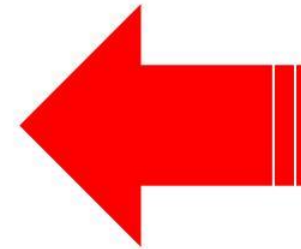
It works! Our first success story – backing collisions



13.4 = Historical avg

4.5 = Predicted

2 = Actual



86% reduction



ST-PRA risk modeling revealed a human limitation

**It's a BRAIN
problem!**

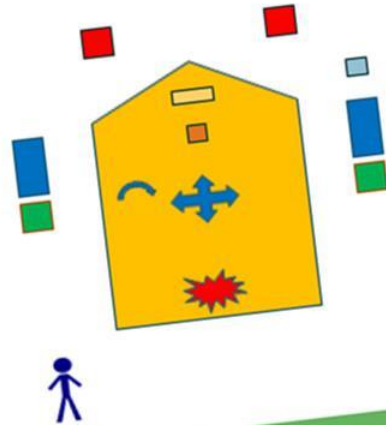


ST-PRA risk modeling revealed a human limitation

What we learned

Highest probability of failure is losing track of a known fixed object in our "mind's eye" ...

...because we are **switchtasking** across multiple sensory inputs



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Solution:

Eliminate switchtasking while in reverse motion

- **STOP** before you begin backing
- While stopped, **SCAN** all desired sensory inputs to verify conditions and confirm next threat
- Once in motion, focus on **PRIMARY** sensory input until you (1) clear the threat, (2) lose sight of the threat, (3) feel the need to scan, or (4) feel the need to switch sensory inputs

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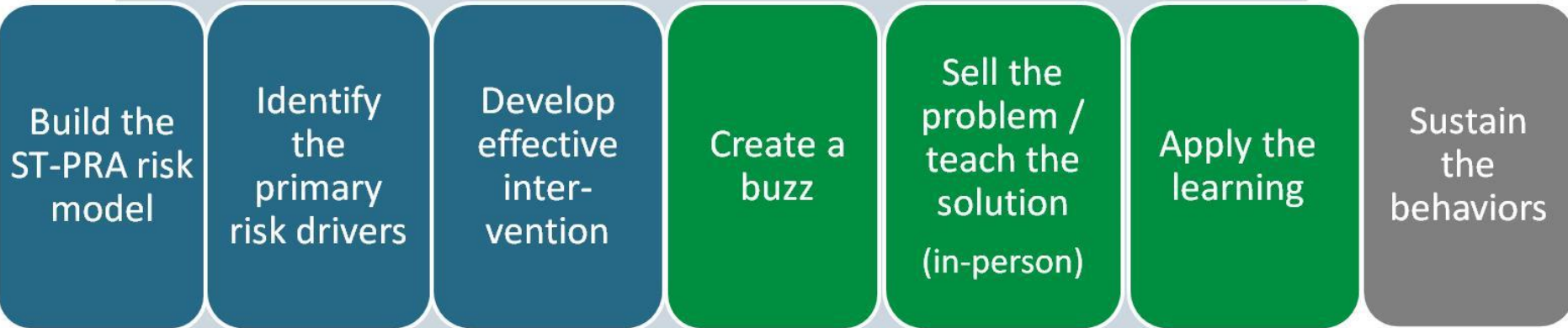
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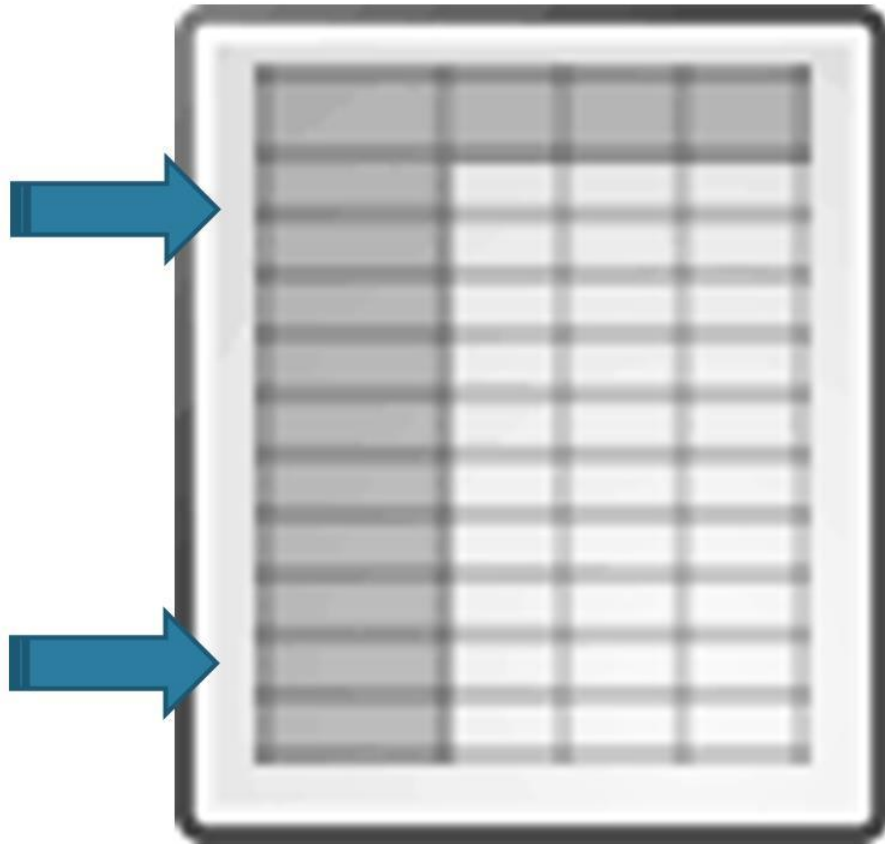
The 7 steps – Our blueprint for success

Employee focus
groups

Employee SME's



Our Safety Event Risk Inventory (SERI) guides the way



- Based on quantitative risk modeling (ST-PRA)
- Reflects prioritized view of risk
- The basis for making risk-based decisions
- Helps ensure prudent allocation of resources

Our “ah-ha”!

**It's the way our brain
assesses and manages
risk that makes us
vulnerable!**



What you don't see can kill you!

Reducing the risk of line-of-fire incidents

Our next breakthrough!

